

Rapidly Changing Viewing Habits in the Wake of COVID-19

Since the start of 2020 and the rise of what has become a global health and economic crisis, many have turned to their screens for information and comfort.



What programming did people turn to most, and when? Who was watching? We explored the impact of COVID-19 on viewing habits by looking at our own internal viewership data across products and comparing the numbers from the lockdown period (March 27 – May 4) to just 30 days prior.



audiences increased sharply: HBO Go up

Early on, streaming

+80%

+33%

Hulu up +36%

+80%

Prime Video up

2 | Audiences spent

hours per week watching the news, on top of a

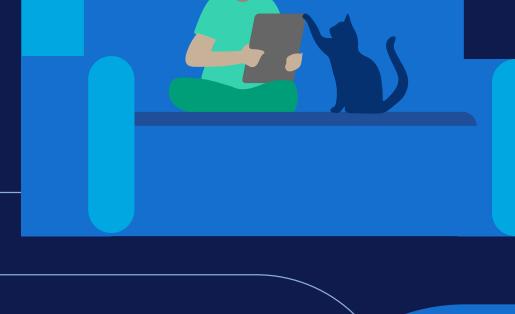
steady politics-fueled increase



kids' programming jumped 27%

3 | By mid-April, weekly viewership of

— an increase 92% larger



than the spike in

popular dramas

4 | Sporting events experienced a However...classic sports reruns jumped to

62% drop in

viewers

47% of the global TiVo

population using our content discovery platform



increase in pandemic-related

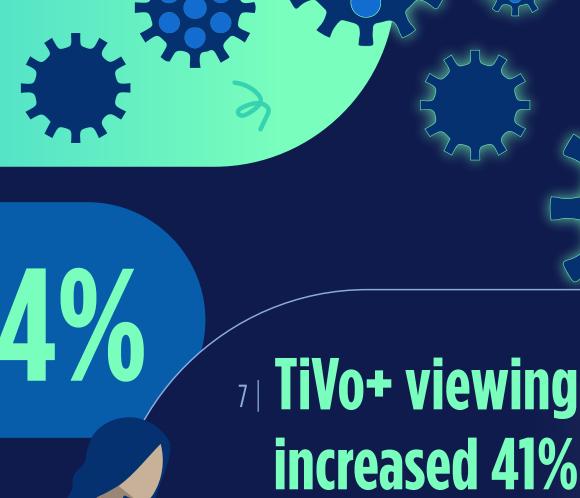
5 | We've seen a

title viewership 6 | By the end of March,

churn risk

dropped by

600%



the overall shift toward ad-supported streaming

compared to the previous

week, underscoring

Across TiVo's retail footprint voice searches

increased by

TiVo brings entertainment together, making it easy to find, watch and enjoy. Our versatile solutions, iconic TiVo



design plus conversational search, predictive recommendations and other innovative features set TiVo apart from the rest. We deliver passionate audiences and drive new revenue streams everywhere people watch. Return-path data from TiVo-powered set-top boxes across the U.S. and Canada, consumer surveys and global usage

pay-TV operators and streaming services keep their audiences engaged and satisfied. Stay tuned for more coverage of the crisis' impact on TV habits plus general viewing trends in our upcoming *Video Trends Report*, or contact us for more information.

data from our analytics solutions are used to reveal trends across streaming and live TV, helping content providers,



Sources

Graphics 1, 8: TiVo UX Market Research Graphics 2-6: TiVo Personalized Content Discovery Data Science

Graphic 7: TiVo+ Monetization Team

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